



March 3, 2020

Dear Craig,

I wanted to drop you a note to say “thank you” again for the tremendous service Wired has provided to both the Valero Alamo Bowl and the Fox Family over the years. You and Tom have always provided us with the utmost in customer service, have been completely reliable and trustworthy, have worked within our respective budgets and have always fit us into your busy schedule regardless of the size of the job.

This past year, after we lost our house to a fire, we called on you to literally do it all as it relates to television, audio and internet from the ground up. Fortunately, the new version of the Fox House is a much more user friendly space to work as I know the old version of the house was not your favorite to work on due to the limited crawl space; yet you always continued to say “yes” when we called for yet another installation – thank you!

I am not one to hand our compliments or praises lightly as I believe they are earned. That being said, I would recommend you and your Wired team to anyone who would inquire as you are “the best in the business”. Hope all is well and best of luck in 2020!

Sincerely,

A handwritten signature in black ink, appearing to read 'Derrick S. Fox'.

Derrick S. Fox
President/CEO